

11 July 2023

Dear Members & PMSA's licensee,



“Using Online Dispute Resolution Platform for Mediation in Property Management Disputes”

24 July 2023 (Monday)

Chartered Institute of Housing Asian Pacific Branch (CIHAPB) has organized a seminar as follows:

Date & Time	24 July 2023 (Monday); 06:30 pm – 07:30 pm
Venue	2/F, West Wing, Justice Place, 11 Ice House Street, Central, Hong Kong
Content	<p>Online Dispute Resolution (ODR) leverages information and internet technologies to assist disputants in resolving disputes through negotiation, mediation, and arbitration. It enhances access to justice by reducing costs for dispute resolution, saving time through expedited procedures, and upholding the neutrality of any third-party mediator or arbitrator.</p> <p>This seminar will share a reliable and efficient platform for mediation in the property management field. Mr. Jacob Sin, ODR Director, eBRAM International Online Dispute Resolution Centre Limited, has been invited to share insights with our members, including</p> <ul style="list-style-type: none">- Role of an ODR institution, rules and model clause- Mediation use cases in property management- Conducting mediation via ODR Platforms
Programme	<p>6:00 pm Registration 6:30 pm Start of the Seminar 7:15 pm Q&A Session 7:30 pm End of the Seminar</p>
Language	Cantonese
Fees	CIH Member and Chartered Member --- Free of Charge PMSA's licensee --- Free of Charge Non-Member --- HK\$50.00
Capacity	80 people (Priority will be given to CIH Chartered Members & CIH Members and a proportion of enrollment will be reserved for PMSA's licensee) (first-come-first-served)
CPD	For CIH Member, 1 CPD unit under “Professional Practice” will be achieved. Moreover, this activity has been recognised by the PMSA for 1 CPD hour under the category of “Professional Practice” in core course content in official learning mode.

www.cih.org.hk

Chartered Institute of Housing
Asian Pacific Branch

Units 2008-2010, Telford House,
16 Wang Hoi Road, Kowloon Bay, Kowloon, Hong Kong.

T (852) 2356 8680 F (852) 2356 7332
E apb@cih.org.hk

Incorporated by Royal Charter Registered Charity no. 244 067/R

Learn with us. Improve with us. Influence with us.



INVESTOR IN PEOPLE

For enrollment, please sign up by completing and returning the Reply Slip via email apb@cih.org.hk or filling out the E-form via the link <https://forms.gle/iEuFDzqU4VRWkJs6> **on or before 19 July 2023** and send a crossed cheque made payable to “**CIH Asia International Limited**” to Chartered Institute of Housing Asian Pacific Branch, Units 2008-2010, Telford House, 16 Wang Hoi Road, Kowloon Bay, Kowloon, Hong Kong.

For further enquiries, please contact the CIHAPB Secretariat at 2356 8680.

Chartered Institute of Housing Asian Pacific Branch

Reply Slip

“Using Online Dispute Resolution Platform for Mediation in Property Management Disputes”

24 July (Monday)

Venue: 2/F, West Wing, Justice Place, 11 Ice House Street, Central, Hong Kong

(To be returned by **19 July 2023**)

To : CIHAPB (Fax: 2356 7332)
Units 2008-2010 Telford House
16 Wang Hoi Road
Kowloon Bay, Kowloon
Hong Kong

Member of Organizers:	(Please choose either one Organizer and “✓” in the box as appropriate) <input type="checkbox"/> Chartered Institute of Housing Asian Pacific Branch (CIHAPB) or <input type="checkbox"/> Property Management Services Authority (PMSA) (For PMSA’s licensee, the copy of license must be sent or faxed together with reply slip)
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Member’s Details

Name	(English)	(Chinese)
Membership / License No.		Membership Type
Mobile	E-mail	
		(for e-mail confirmation purpose)
Cheque No.	Bank	Amount HK\$
Signature		Date

Remarks

1. The cheque should be made payable to “**CIH Asia International Limited**”.
2. Reservation by fax is accepted. Both successful and unsuccessful enrollments will be replied by email after the enrollment deadline. Successful enrollments will be confirmed **upon receipt of FULL PAYMENT**. You are welcome to contact the Secretariat at 2356 8680 for checking your registration.
3. Official receipt is available upon request.
4. All received cheques of unsuccessful enrollment reservation will be shredded after enrollment deadline.
5. Enrollment reservations are subject to the final decision of the organizers.